



Safe harbor for your health.

4 Fuller Street • Alexandria Bay, NY 13607

Phone 315.482.1230 • Fax 315.482.5553

### **Financial Assistance Program Plain Language Summary**

*River Hospital, Inc. provides emergency and/or other medically necessary care, without discrimination, to all patients regardless of ability to pay.*

#### **Who is eligible for Financial Assistance?**

Patients whom are uninsured and under-insured, whose family income is less than or equal to 300% of the Federal Poverty Guidelines.

#### **How much Financial Assistance will an eligible patient receive?**

The discount is dependent on the patients' household income in relation to the Federal Poverty Level.

The discounts range from 20% discount down to Nominal fees as determined by NYS DOH.

Nominal Fee guidelines provided by NYS Department of Health

Inpatient Services - \$150/Discharge

Ambulatory Surgery - \$150/Procedure

Adult ER/Clinic Services - \$15/Visit

#### **What is the application process?**

The patient or guardian fills out a one page application providing the following information o List of all household members.

Income verification

- ♣ Most recent pay stubs
- ♣ Unemployment stub
- ♣ Social Security, disability, or retirement award letter(s)

Return application with documentation with 30 days of receiving it to:

River Hospital Patient Financial Services

4 Fuller Street

Alexandria Bay, New York 13607



Safe harbor for your health.

4 Fuller Street • Alexandria Bay, NY 13607

Phone 315.482.1230 • Fax 315.482.5553

**Where is the Application available?**

By contacting the Patient Financial Services Office;

In Person – Office located at 3 James Street, Alexandria Bay, NY 13607

Mail – 4 Fuller Street, Alexandria Bay, NY 13607

Email – [info@riverhospital.org](mailto:info@riverhospital.org)

Fax (315)482-5553,

Phone at (315)482-1230

Website <https://www.riverhospital.org/pages/patient-financial-services>

Patient Financial Services is available to assist you with any questions or concerns you may have during this process. Please contact us at (315)482-1230 for assistance.