



Safe harbor for your health.

riverhospital.org

4 Fuller Street • Alexandria Bay • New York • 13607

315-482-2511 Phone

315-482-4981 Fax

Hospital Charges

Understanding Hospital Prices

While hospital charges can be confusing in a consistently changing environment, the team at River Hospital, Inc. is committed to keeping our prices among the lowest in our community. We are also committed to correct and transparent billing. If a service appears on a bill that was not provided, call **315-482-1230** and our team will investigate immediately.

We charge patients and insurance companies the same price for individual services. In addition to hospital charges, patients may be billed by other professionals who participated in providing care.

River Hospital Inc. Delivers Transparency in Pricing

In compliance with state law, River Hospital and Clinics provide a price list available to each patient and community member upon request. This list contains our estimated charges for services including:

- Emergency department
- Observation
- Ambulatory Surgery and Anesthesia
- Laboratory
- Physical therapy
- Inpatient Room and board
- River Hospital Convenient Care
- River Family Health Center
- River Family Health Center Specialty Services
- River Community Wellness Program
- Radiology
- Cardio Pulmonary Charges

The hospital charges are the same for all patients but a patient's responsibility may vary, depending on payment plans negotiated with individual health insurers. Uninsured or underinsured patients should consult with our Financial Counselor to determine whether they qualify for discounts and/or Financial Aid.

These prices are an estimate based on the historical data as of December 31, 2020. For specific estimates, please contact our billing office at (315)482-1232 to be provided an individual cost estimate.

Please note that the pricing in this notice is an estimate only and all prices may vary based on the individual services performed and the acuity of care required.



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Room and Board—Per Day Charges

Acute/Swing Bed

Charges may vary depending on the type of accommodations needed, the personnel resources, the intensity of care and the amount of time needed to provide treatment. The following charges do not include fees for drugs, supplies, or additional ancillary procedures that may be required depending on the acuity of care needed for a particular patient.

	Charges
Swing Bed	\$456.75
Acute	\$761.25
Respite	\$385.75
*Professional Charges are billed separately and are dependent on patient acuity. *Professional services are performed by contracted providers and are not employed by the hospital.	

Observation - Per Hour

Charges may vary depending on the type of accommodations needed, the personnel resources, the intensity of care and the amount of time needed to provide treatment. The following charges do not include fees for drugs, supplies, or additional ancillary procedures that may be required depending on the acuity of care needed for a particular patient.

	Charges
Observation Charge per hour	\$150.00
*Professional Charges are billed separately and are dependent on patient acuity. *Professional services are performed by contracted providers and are not employed by the hospital.	



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Emergency Department Charges

Emergency Department charges are based on the level of emergency care provided to our patients. The levels, with Level I representing basic emergency care, reflect the type of accommodations needed, the personnel resources, the intensity of care and the amount of time needed to provide treatment. The following charges do not include fees for drugs, supplies, or additional ancillary procedures that may be required for a particular emergency treatment.

	Charges
Level I	\$203
Level II	\$406
Level III	\$609
Level IV	\$812
Level V	\$1015
Critical Care	\$2030
<p>*Professional Charges are billed separately and are dependent on patient acuity.</p> <p>*Professional services are performed by contracted providers and are not employed by the hospital.</p>	



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Respiratory/Pulmonary Therapy Charges

The following charges reflect the most common services offered by our Cardio Pulmonary department. Patients may have additional charges depending on the services performed.

	Charges
Holter Monitor	Range \$220- \$465
Cardiac Event Detection Monitoring	Range \$205 -\$515
Pulmonary Function Test	Range \$205- \$310
Electrocardiogram	Range \$205- \$310



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Laboratory Charges

The following charges reflect the hospital's 12 most common laboratory procedures. Please note that often times laboratory services are ordered for multiple tests per encounter. If you would like specific pricing for individual services, please contact our Patient Financial Counselor at (315)482-1230.

	Charges
Urine Micro	\$47.35
TSH High Sensitivity	\$141.70
CBC with Auto Differential	\$84.09
Prothrombin Time	\$47.20
Free T4	\$130.85
Basic Metabolic Profile (BMP)	\$87.65
Lipid Panel	\$111.95
Cardiac Troponin	\$206.30
APTT	\$41.10
Complete Metabolic Panel	\$172.3
Influenza	\$120-\$300



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Ambulatory Surgery Charges

Ambulatory Surgery charges can have many variables. All procedures are unique to patient diagnosis and condition. The following charges do not include **ALL** fees for drugs, supplies, or additional ancillary procedures that may be required depending on the acuity of care needed for a particular patient.

	Charge Range
Breast Health	Range \$650- \$1050
Colorectal Services	Range \$2500- \$4500
Ear, Nose and Throat Services	Range \$1800- \$2800
Endoscopy	Range \$1800-\$5000
General Surgery	Range \$1800 -\$5000
Gynecological Services	Range \$1800 - \$5000
Ophthalmology - Please note that there may be non-covered charges for lens/laser. It is strongly recommended that you review benefits with your individual insurance carrier.	Range \$3000 - \$6000
Vein Procedures	Range \$1200-\$3000
Orthopedics	Range \$3000-\$10,000
Anesthesia Services	Range \$460-\$1200



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Physical Therapy Charges

The following charges reflect the most common services offered by our Physical Therapy department. Patients may have additional charges depending on the services performed.

	Charges
Therapeutic Exercise, 1st 15 Min.	\$73.70
Mechanical Traction	\$79.30
Gait Training	\$69.20
PT Evaluation	\$200-\$350
Manipulation	\$95.45
Electronic Stimulation	\$58- \$80

X-Ray and Radiological Charges

The following charges reflect the hospital's most common x-ray and radiological procedures.

	Charges
Ankle Complete	\$207.65
Chest 2 View Posterior/Anterior & Lateral	\$205.60
CT Abdomen & Pelvis W/Contrast	\$2005.15



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	Charges
CT Abdomen & Pelvis W/O Contrast	\$1919.05
CT Head/Brain W/O Contrast	\$1,427.55
CT Pelvis W/Contrast	\$1512.85
CT Thorax W/Contrast	\$1970.90
CT Angio Services	\$740- \$2700
Bilateral Mammography - Please note that River Hospital is pleased to offer 3D Mammography services. Mammograms are considered preventative by most insurance carriers and are covered in full, please check your insurance certificate of coverage for more information.	\$270 - \$300
Ultrasound Abdominal Complete	\$658.95
Ultrasound Pelvic Complete	\$579.30
Venous Doppler Unilateral	\$373
Knee Complete	\$272.40
Shoulder Complete	\$221
Wrist Complete	\$164.95



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River Family Health Center

The charges represented below indicate the basic office appointment. Charges can fluctuate based upon the care needed, the personnel resources, the intensity of care and the amount of time needed to provide treatment. The following charges do not include fees for drugs, supplies, or additional ancillary procedures that may be required.

	Charges
New Patient	\$125 - \$300
Established Patient	\$85 - \$300
Specialty Services	\$150 - \$600

River Community Wellness Program

The charges represented below indicate the basic office appointment. Charges can fluctuate based upon the care needed, the personnel resources, the intensity of care and the amount of time needed to provide treatment. The following charges do not include fees for drugs, supplies, or additional ancillary procedures that may be required.

	Charges
Counseling Session	\$160 - \$320
Psychiatry Appointment	\$125 - \$360

River Hospital Convenient Care

The charges represented below indicate the basic office appointment. Charges can fluctuate based upon the care needed, the personnel resources, the intensity of care and the amount of time needed to provide treatment. The following charges do not include fees for drugs, supplies, or additional ancillary procedures that may be required.



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	Charges
Per Visit - Please note that there may be an additional charge of \$75.00 applied to services received during weekend hours.	\$150 -\$300

Billing Policy Summary

If you have questions or need assistance with your bill, we provide Patient Financial Counseling to assist you. Financial Counseling can furnish information, make payment arrangements and help you resolve insurance billing problems.

You may contact our Patient Financial Counselor in two ways:

- By phone: Our Patient Financial Counselor is available at (315)482-1230, Monday – Friday from 8:00 a.m. to 4:30 p.m.
- In person: Our Patient Financial Counselor is available at the River Hospital Administrative Building located at 3 Fuller Street, Alexandria Bay, New York, Monday – Friday from 8:00 a.m. to 4:30 p.m. We offer a variety of ways to pay your bill: Pay My Bill online, by mail, by phone using a credit card.

River Hospital is pleased to offer patient financing options to eligible candidates for patient balances through Health First Financial. Please contact our office for more information.



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River Hospital Disclosure

Important Information about Paying for Your Care at River Hospital, Inc.

River Hospital is a participating provider in many health plan networks. You can find a list of the plans in which we participate **on the reverse of this notice** or at www.riverhospital.org. Some health plans use smaller networks for certain products they offer so it is important to check whether we participate in the specific plan you are covered by. Our list will tell you if we do not participate in all of a health plan's products.

It is also important for you to know that some of the physician services you receive in the hospital are not included in the hospital's charges. Physicians who provide services at the hospital may be independent voluntary physicians or they may be employed by the hospital. Some Physicians bill for their services separately and may or may not participate in the same health plans as the hospital. The reverse of this notice includes a list of groups and/or physicians that may bill separately for the services that were provided at River Hospital. You should check with the physician arranging your hospital services to determine which plans that physician participates in. Plan participation information for physicians employed by the hospital can be found **on the reverse of this notice** or at www.riverhospital.org. River Hospital, Inc. contracts with a number of physician groups, such as anesthesiologists, radiologists and pathologists, to provide services at the hospital. Contact information for the physician groups the hospital has contracted with is available **on the reverse side of this notice** or at www.riverhospital.org. You should contact these groups directly to find out which health plans they participate in.

You should also check with the physician arranging for your hospital services to determine whether the services of any other physicians will be required for your care. Your physician can provide you with the name, practice name, mailing address and telephone number of any physicians whose services may be needed. Your physician will also be able to tell you whether the services of any physicians employed or contracted by River Hospital, Inc. are likely to be needed, such as anesthesiologists, radiologists and pathologists. Contact information for these physicians is available **on the reverse side of this notice** or at www.riverhospital.org. You should contact these groups directly to find out which health plans they participate in.

Hospitals are required by law to make available information about their standard charges for the items and services they provide. This information is available **upon request** or at www.riverhospital.org. or by contacting [\(315\)482-1230](tel:3154821230).

If you do not have health insurance, you may be eligible for assistance in paying your hospital bills. Information about financial assistance is available **upon request** or at www.riverhospital.org or you may contact our Financial Assistance Office at (315)482-1230.



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River Hospital, River Family Health Center and the River Community Wellness Program all participate with the following insurances as an In Network Providers:

- AARP*
- Capital District Health Plan*
- Emblem Health*
- Empire Blue Cross Blue Shield*
- Fidelis*
- Humana*
- Martin's Point*
- MVP*
- POMCO*
- Today's Options*
- UMR*
- United Healthcare*
- Veteran's Administration*
- Aetna*
- Cigna*
- PHCS- Multiplan*
- Excellus Blue Cross Blue Shield*
- GHI*
- Lifetime Benefit Solutions*
- Medicare*
- NYS Medicaid*
- RMSCO*
- Tricare*
- Wellcare*
- Universal American*
- Humana Military*

We are proud to participate in the Veteran's Community Care and Veteran Choice Programs.

Please note that the Insurance companies listed above that contain an * indicate that River Hospital participates with multiple lines of business with the said plan and all lines of business are not guaranteed to be included in our network. ***It is strongly advised that you contact your plan directly to ensure in network benefits.***

River Hospital is pleased to employ our providers. However in some cases, you may receive a separate billing from the groups or providers listed below:

Advocate Radiology Billing
 Dr. Ali Gharagazloo
 10567 Sawmill Parkway, Powell, OH 43065 (614)-210-1885

Jefferson Eye Surgeons
 Dr. David Ewing Chow/Dr. Matthew Weinstein
 826 Washington Street, Suite 102, Watertown, NY 13601 (315)681-6379

St. Lawrence Surgery
 Dr. Kiri Brandy/Dr. Christopher Brandy
 305 Main Street, Ogdensburg, NY 13669 (315)393-2611

Dr. Michael Seidman
 3 Lyons Place, Suite 200, Ogdensburg, NY 13669 (315)394-7542

Delphi Healthcare, PLLC
 1160 Chili Ave, Suite 200, Rochester, NY 14624 (585)500-4814
 * Provider of Emergency Room, Hospitalist, and Anesthesia services. A separate billing from the hospital will be received.

Dr. Gerald Schneeberger
 163 Bellew Ave S, Watertown, NY 13601 (315)786-3990



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It is advised that you confirm network participation with your individual insurance with these providers directly.

Attached is a list of providers currently employed by River Hospital, Inc. and participating in the same network affiliations listed above. It is advised that you contact your individual plan to ensure participation.



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Listing of Providers Employed by River Hospital Inc.

Last Name	First Name	Title	Primary Specialty	Contact Information
AMATO	TARA	PT	PHYSICAL THERAPY	(315)482-1116
BRANDY	KIRI	MD	GENERAL SURGERY	(315)482-2094
BRANDY	CHRISTOPHER	MD	GENERAL SURGERY	(315)482-2094
BROWN	BESSIE	LCSW	BEHAVIORAL HEALTH	(315)482-1277
CHASE	EMILY	PT	PHYSICAL THERAPY	(315)482-1116
COATES	NICOLE	NP	FAMILY MEDICINE	(315)482-2094
CORBINE	KELLY	LCSW-R	BEHAVIORAL HEALTH	(315)482-1277
COSTANZA	MICHAEL	MD	VASCULAR	(315)482-2094
DEJARLAIS	PATRICIA	MHNP-C	BEHAVIORAL HEALTH	(315)482-1277
DENNER	ERICA	LMSW	BEHAVIORAL HEALTH	(315)482-1277
EWING-CHOW	DAVID	MD	OPHTHAL	(315)482-1250
FORD	KAITLIN	LMSW	BEHAVIORAL HEALTH	(315)482-1277
FREY	BRADLEY	PA	PHYS ASST	(315)482-1277
GOYAL	AMIT	MD	COLO-RECTAL	(315)482-2094
GREEN	DUSTEN	MSW	BEHAVIORAL HEALTH	(315)482-1277
HANNA	STEPHEN	PA	PHYS ASST	(315)482-1277
HAYCOCK	GABRIELLA	PT	PHYSICAL THERAPY	(315)482-1116
HICKEY	SHANNON	LCSW	BEHAVIORAL HEALTH	(315)482-1277
JACOB	JOSEPH	MD	UROLOGY	(315)482-2094
KEHOE	MICHAEL	LCSW	BEHAVIORAL HEALTH	(315)482-1277
KITTO	MORGAN	LMSW	BEHAVIORAL HEALTH	(315)482-1277
KUMAR	TARUN	MD	PSYCHIATRY	(315)482-1277
LASTRA	MEREDITH	NP	FAMILY MEDICINE	(315)482-2094
LIZOTTE	MEREDITH	NP	FAMILY MEDICINE	(315)482-2094
LONDON	ALLISON	LMSW	BEHAVIORAL HEALTH	(315)482-1277
LUNDI	RICARDO	MD	PODIATRY	(315)482-2094
MCAVOY	JODEY	PT	PHYSICAL THERAPY	(315)482-1116
MCKNIGHT	JADE	LMSW	BEHAVIORAL HEALTH	(315)482-1277
MCMASTERS	ERIC	MD	BEHAVIORAL HEALTH	(315)482-1277
MERRILL	ANITA	LMHC	BEHAVIORAL HEALTH	(315)482-1277
NDUNGU	JOYCE	NP	FM/GENERAL NUR PRC	(315)482-2094
OGDEN	ANDREW	DO	GYNECOLOGY	(315)482-2094
ROC	FRITZ	MD	CARDIOLOGY	(315)482-2094
RYDBERG	AMANDA	PA	PHYS ASST	(315)482-1125
SCHAEFER	JOHN	DO	ENT	(315)482-2094
SCHNEEBERGER	GERALD	MD	ORAL SURGERY	(315)482-1250



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STEWART	MARTIN	PA	ORTHOPEDICS	(315)482-2094
SWEARINGEN	JACLYN	LMSW	BEHAVIORAL HEALTH	(315)482-1277
SYMENOW	CHRISTOPHER	PA	PHYS ASST	(315)482-1207
WALLACE	DAVID	MD	FAMILY MEDICINE	(315)482-2094
WEINER	VICKIE	PA	PHYS ASST	(315)482-1277
WEINSTEIN	MATTHEW	MD	OPHTHAMOLOGY	(315)482-1250
ZAHN	MICHAEL	MD	ORTHOPEDICS	(315)482-2094

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